

It's as Easy as 1, 2, 3!

Using Your Medicaid or MCHP Coverage

1.

Keep Your Insurance Card and Choose a Provider

Keep your Medical Assistance (MA) card. You will receive a paper red and white card in the mail within 14 days of enrolling. Do not throw away this card. Even if you haven't received your card yet, you can still get medical services by using your MA number.

If your application is complete and verified, you will receive an enrollment packet in the mail to choose a managed care organization (MCO) to provide your care.

See what MCO your doctor accepts. You can call your doctor directly to ask which MCO they take, or you can search online at providersearch.crisphealth.org to find doctors who accept your MCO.

Pick an MCO to provide your care. Choose an MCO that your preferred doctor accepts. If you do not pick an MCO, the state will choose one for you.

You can enroll any of these ways:

1. Online at <https://mdhealthchoice.org>, using a four-digit PIN in your enrollment packet (this enrollment option is only for new recipients).
2. Call HealthChoice at **1-800-977-7388** (Monday to Friday, 7 a.m. to 7 p.m.).
3. Mail the completed MCO enrollment form included in your mailed packet. An envelope is provided (no stamp needed).

The MCOs that you can choose are:

- MedStar Family Choice
- Priority Partners
- University of Maryland Health Partners
- UnitedHealthcare
- AMERIGROUP Community Care
- Kaiser Permanente
- Jai Medical Systems
- Maryland Physicians Care

2.

Understanding Your Coverage

Your **MCO** covers these services and more:

- Visits to the doctor, including regular checkups and specialists
- Pregnancy care
- Family planning and birth control



Its as Easy as 1, 2, 3!

Using Your Medicaid or MCHP Coverage

Maryland Children's Health Program (MCHP) gives full health benefits for children up to age 19. Benefits for children include these and more:

- Doctor visits (wellness and sick care)
- Lab work and tests
- Vision care
- Immunizations (shots)
- Prescription medicines
- Hospital and emergency services
- Primary mental health services through your doctor
- Dental care through the **Maryland Healthy Smiles Dental Program**

3.

Finding a Doctor Who Accepts Medicaid or MCHP

Find a doctor in your plan. Search online at <https://providersearch.crisphealth.org> and call your doctor to be sure they accept your MCO.

Make an appointment. When you make a doctor's appointment, let them know you are enrolled in Medicaid or MCHP and give them the name of your MCO.

Get ready for your first appointment. After you find a doctor and schedule your first appointment, bring the following:

- Your red and white Medical Assistance card, and your MCO card
- A list of any medications you are currently taking

Tell Us About Changes in Your Family or Income

After you enroll, it's important to tell Maryland Health Connection right away if you've had changes in your household or income to be sure you are receiving the right coverage and financial help.

Update your online application, call us at **1-855-642-8572 (TTY: 1-855-642-8573)**, or find free, in-person help at **MarylandHealthConnection.gov/help**.

Changes you should report include:

- Getting married or divorced
- Having a child, adopting a child or placing a child for adoption or in foster care
- Changes in income
- Moving to Maryland, and moves within the state
- Having a change in disability status
- Gaining or losing a dependent
- Certain losses of other health coverage (such as employer ending coverage, loss of job or leaving a job that provides coverage)
- Turning 26 years old and coming off of your parent's health plan

You should also report other changes that may not affect your eligibility, such as changes to your address and corrections to your name, date of birth or Social Security Number. Learn more at **MarylandHealthConnection.gov/lifechanges**.