



# You have successfully completed your Medical Assistance (Medicaid) Application!

- You will receive a red and white card in the mail within 14 - 20 days.  
**Do not throw away this card.**
- If your application is complete and verified, you will receive an enrollment packet in the mail.
- When you receive your Health Choice packet, call Health Choice at 1-800-977-7388 to choose your Managed Care Organization (MCO)
- Why do you need an MCO?  
MCOs are health care organizations that provide services to Medicaid recipients in Maryland. These organizations contract with a network of providers to provide covered services to their enrollees.  
There are currently 8 MCOs participating in HealthChoice:

|                           |                              |
|---------------------------|------------------------------|
| AMERIGROUP Community Care | MedStar Family Choice        |
| Jai Medical Systems       | Priority Partners            |
| Kaiser Permanente         | Riverside Health of Maryland |
| Maryland Physicians Care  | UnitedHealthcare             |

- You need to choose an MCO. If you do not decide in time, the state will choose one for you.
- Here are some questions to ask before you pick an MCO.
  - -Which MCOs provide services in my area?
  - -Which MCOs include my doctor and the hospital, specialists, and pharmacies I want to use?
  - -Which MCOs have providers and services close to my home?
- When you make a doctor's appointment, let them know you are enrolled in Medicaid or MCHP, or give them the name of your MCO.



| <b>Useful Medicaid Contact Information</b>               |                 |
|--|-----------------|
| Status of their Medicaid/ HealthChoice packets:          | 1-800-977-7388  |
| Customer received the wrong Medicaid/HealthChoice Packet | 1-800-977-7388  |
| TDD line for the Hearing Impaired <b>ONLY</b>            | 1-800-977-7389  |
| Medicaid Hotline   | 1-800- 492-5231 |
| Application Error  | 1-855-642-8572  |

**Services covered by each MCO:**

The following is a list of health care services that you get when you are enrolled in HealthChoice. Each MCO must cover these services, but there may be limits on how much you can use some of these services.

|   |   |
|---|---|
| Visits to the doctor, including regular check-ups | OB/GYN care for women   |
| Care while pregnant                               | Eye exams for adults and children   |
| Family planning and birth control                 | Primary mental health services through your doctor (other mental health services through Specialty Mental Health System 800-888-1965) |
| Prescription drugs                                | Substance abuse treatment   |
| X-ray and lab services                            | Transportation services (provided through your local health department)   |
| Hospital services                                 | For pregnant adults and children under age 21   |
| Home health services                              | Immunizations (shots)   |
| Hospice services                                  | Emergency services  |

**For pregnant adults and children under age 21**

- Immunizations (shots)
- Vision care, including exams and glasses each year
- Dental care, including exams, cleanings, fillings, and braces if medically necessary (through Healthy Smiles Dental Program 888-696-9596)

Every HealthChoice MCO also offers some additional services.

**Call HealthChoice 800-977-7388 for more information and to enroll.**