We are prepared for winter storms. Are you?
Three things you need to do to get ready for seasonal storms and emergencies:

1. **Sign up for Alert Montgomery**
   For emergency alerts that are sent directly to your choice of phones and other electronic and mobile devices, sign up for Alert Montgomery. It is easy. Just go to https://alert.montgomerycountymd.gov.
   You will receive timely information about severe weather, major traffic disruptions, significant power outages, and flooded areas. This service is free and messages can be delivered to email accounts, cell phones, and other wireless devices. They can also be delivered to home and work land-line phones. If you select notifications by text, be sure to check with your wireless provider to determine if text messaging charges will apply.

2. **Keep these Phone Numbers Handy**
   - **Emergency**
     - Police/Fire/Ambulance: 9-1-1
   - **Non-emergency**
     - Police: 301–279-8000
     - County Information and Services: 3-1-1 or 240-777-0311
     - MC311 Call Center TTY: 301-251-4850
   - **Utilities**
     - PEPCO: 1-877-737-2662
     - BG&E: 1-877-778-2222
     - Potomac Edison/First Energy: 1-888-544-4877
     - Washington Gas: 703-750-1000
     - WSSC: 301-206-4002
   - If you smell strong odor of gas, leave site and call 9-1-1
   For more information about seasonal storms and news updates, go to: http://www.montgomerycountymd.gov/snow

3. **Make an Emergency Kit/Family Plan**
   - Water
   - Food
   - Clothes and Shoes
   - Non-Electric Can Opener
   - Batteries
   - Flashlight and Batteries
   - First Aid Kit
   - Medications
   - Personal Hygiene Items
   - Important Documents
   http://www.montgomerycountymd.gov/oemhs/plan/

**Contact 311 to get non-emergency County Government Information and Services**
The 311 Customer Service Center is open weekdays from 7 a.m. to 7 p.m. During weather emergencies and other significant events, hours of operation are extended to provide Emergency Response Support as long as it is needed. You can contact us by phone (311 or 240-777-0311) or on our website www.mc311.com.

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