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| **Call to Order:** | Kieran McHargue, Chair | | | | **Minutes**: Will Walker | | |
| **Date / Time:** | October 21, 2014; 7:00 PM ET | | | | | | |
| **Attendees:** | **X** | Adjogah, Mensah | **X** | Newman, Rick | | **X** | Williams, Zuberi (Parliamentarian) |
| **X** | Bonilla, Luis | **X** | Owusukoko, Kimberly | | **X** | Henriot St. Gerard |
| **X** | Intoccia, Gregory | **X** | Saah, Oriole | | **X** | Hasan Mansori |
| **X** | Lahr, Patrick (Vice Chair) | **X** | Shoenberg, Robert | | **X** | Sean Corbett |
| **X** | McHargue, Kieran (Chair) | **x** | Walker, Will (Secretary) | | **X** | Maisie Lynch |
| **Staff:** | Ana Lopez van Balen, Mid-County Regional Service Center | | | | | | |
| **Guests:** | Leslie Hamm, Director 311; Scott Gutschick, Planning Section Manager, Montgomery County Fire & Rescue | | | | | | |

**APPROVED**

**Call to Order and Introductory Remarks**

* 7:00PM by Kieran McHargue, Chair

**Introduction, Acceptance of Agenda and Minutes**

### Bob Shoenberg motion to accept meeting

Pat Lahr second to accept meeting

### **Community Concerns**

* None

Old Business

* Sub-Committee chairs for Transportation & Quality of Life Nominations
  + Gregory Intoccia – Quality of Life Chair
  + Rick Newman - Land Use Zoning and Transportation Chair

Guest Speaker: Leslie Hamm, Director 311

* Purpose of 311 is to be more efficient and more affordable
* Vision Statement – create a single point-of-contact for county services and information and to provide:
  + Efficient, effective customer service
  + Customer-focused service performance data
  + High Level of customer satisfaction
  + 240/777-3031 – 10 digit number
* Service level agreement is 3 days for request
* 311 receives Ten Thousand service request a week
* 70-80% Customer satisfaction for 311
  + Currently saved taxpayers 2.5 million by recent changes to 311
* Online system available online to help take request outside of 311

Guest Speaker: **Scott Gutschick, Planning Section Manager, Montgomery County Fire and Rescue**

* Fire/Rescue Master Plan – County Requirement
  + Currently being redrafted for 2016-2020
  + Blueprint for the department services
    - Emergency/Non-Emergency services
    - Departments accreditation
  + MCFR is the only accredited county in Maryland
  + 80% of calls are Emergency Medical Services
* Establish master plan with budget in mind but the budget is not the driver of how the MCF&R executes
* Response time for MCFR established using density within zones

Council Report

* Public Finance Campaign passed
* $8.40 new minimum wage bill in Montgomery County
  + Phased approach to ultimate goal of $12.00
* New after/before care bill being introduced into the county for how those companies are selected to rent space from Montgomery County

**Director Report**

* Cell tower vote on Dennis Avenue is delayed
* Code Enforcements meeting to be held in Spanish
* Follow up meeting next Monday with Wheaton Coalition
* County hopes to share Wheaton Library plan with public in mid-November
* Wheaton Redevelopment breaking ground in Fall 2016
* Conversations with trying to spur redevelopment with the Glenmont Shopping Center
* Aspen Hill Minor/Master Plan goes to County Council in January 2015
* Sandy Spring Master Plan to go to County Council in January 2015
* Nominate yourself to serve on the Rapid Transit System Corridor Advisory Committee
* January 21, 2015 Public Forum with county at Mid-County Recreation Center
* Commission on Aging is looking for a representative

**Committee Reports**

Land Use, Zoning and Transportation (LUZT) Committee

* Gregory Intoccia new chair

Quality of Life (QoL)

* Rick Newman new chair

**Liaison Reports**

Department of Permitting Services Advisory Committee,

* New member needed

Olney Town Center Advisory Committee, Rick Newman

* New Chick-Fil-A coming to Olney, MD

Pepco Community Group, Rick Newman

* Nothing to report

Wheaton Library & Recreation Center, Robert Shoenberg

* Nothing to report

Wheaton Urban District Advisory Committee,

* Henriot St. Gerard and Hasan Mansori volunteer to be Liaison

**New Business**

* Motion to send a letter requesting a delay to the new before/after care hearing or requesting an additional hearing – Just a generic letter to request a delay of the hearing due to need for community input or another forum to request another public forum– Motion by Oriole Shaw and second by Pat Lahr
  + Motion that the previous motion is at the request of the chair
* Motion to extend the meeting by 15 minutes

*Meeting adjourned by Bob* Shoenberg

**Action Items**

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| **#** | **Description** | **Lead** | **Origin** | **Created** |
| **1** | Provide follow up to issues raised by GFNCA. | MCCAB | Community Concerns | 07/15/14 |
| **2** | MCFR Master plan input for MCCAB | QoL | MCFR | 10/21/14 |
| **3** | Top 5 Priority List | Tiffany | Council Staff | 10/21/14 |
| **4** | Child Care Letter | Kieran McHargue /Oriole Saah | New Business | 10/21/14 |