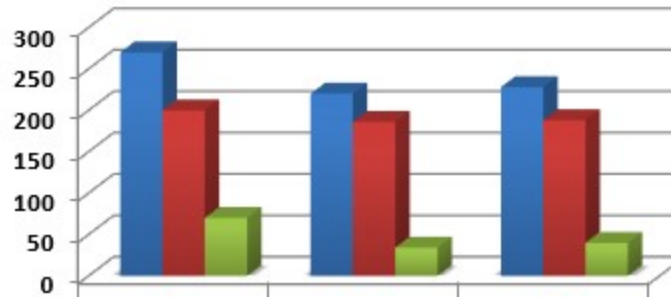


## COMPLAINT SUMMARY



	2019	2020	2021
Total Complaints	270	220	228
Intakes	200	186	188
Formals	70	34	40