



FREQUENTLY ASKED QUESTIONS ABOUT SUMMER CAMP

- 1. I mailed in my registration. When will I hear something?**
You will receive a registration receipt or a waitlist receipt via email after your registration is processed. Make sure your email address is current in ActiveMONTGOMERY. Mail-in registration does not guarantee enrollment.
- 2. I registered online. Will I get a receipt?**
If you registered online, you should have received your receipt via email. For assistance, contact our Customer Service team at 240-777-6840.
- 3. Do I need to complete additional forms?**
Montgomery County Recreation uses the ePACT Network to securely collect and manage important participant information so we can safely support your child during program hours. Families will receive an email request from ePACT to complete required electronic forms for each participating child. Required forms include the Camper Health and Information Form and the Camper Code of Conduct. Depending on your child's needs, additional medical forms may also be required and can be found on www.mocorec.com.
- 4. What can you tell me about the staff/counselors/instructors?**
Camp staff are carefully screened and selected for their activity skills, level of enthusiasm, ability to work well with children and good judgment. Training is provided on safety procedures and expected conduct, as well as program planning and implementation. By state law, all staff undergo background checks. All camp directors are 21 years of age or older.
- 5. Can my child bring electronics or toys?**
Unless required as a part of the program, electronics are not encouraged at camp. Toys, money and other valuables should be left at home. MCR is not responsible for the loss or theft of electronics, toys or other valuables.
- 6. What should I send to camp with my child?**
Have your child wear comfortable clothing for active play, sunscreen and closed-toe shoes. Sunscreen can be brought for afternoon application as long as you selected "I give permission" at the time of registration.
- 7. Should I pack my child's lunch and snacks?**
We encourage you to pack nutritious, nonperishable, peanut-free items and plenty of liquids. Label everything. Due to potential allergies, sharing of food items is not allowed. Qualifying sites will participate in the MCPS Summer Meals Program.
- 8. Is there air conditioning at the camp locations?**
Air conditioning may not be available at all locations. Sports camps, outdoor camps, park sites and school gyms are usually not air conditioned.
- 9. How will I be notified if a location changes?**
By email and a telephone call. Make sure to provide current and correct contact information.
- 10. What happens if I need to drop off my child late or pick him/her up early?**
Notify the camp director about your plans. Check the program newsletter for daily activities that may impact your drop-off plans.
- 11. I will be late to pickup my child. What should I do?**
Notify the camp director as soon as you, or your authorized pickup person, are aware of the late arrival. A \$10 per child late fee is charged every 15 minutes (or portion of 15 minutes) after the designated pickup time.
- 12. Can my child walk home from camp?**
If you would like your camper to walk home from camp, you must complete the "Release of Camper at the End of Program" section in ePACT or on the Camper Health and Information Form. Campers approved to walk home will be released only at the end of the camp day and are not permitted to leave early. Please note that it is not recommended for campers under the age of 10 to walk home independently.
- 13. Request for information for Child Care Spending Report:**
Receipts for out-of-school programs for tax purposes are available through your ActiveMONTGOMERY account. The Federal Tax Identification number is 52-6000980.
- 14. Does MCR provide personal care?**
MCR summer camp staff and volunteers do not provide personal assistance with toileting, feeding or dressing in summer camp programs.
- 15. My child is waitlisted for a program. How will I get notified if a space becomes available?**
In most cases you would receive an automated email from ActiveMONTGOMERY to accept an enrollment offer. Parents have 48 hours to accept the offer or the child will be removed from the waitlist.



LOCATIONS, DATES AND TIMES SUBJECT TO CHANGE.