

Recycling and Yard Trim Collection Day Change

Frequently Asked Questions

Introduction

During the week of December 6, approximately ten -thousand residents who receive recycling services by County-contractors will have a new collection day. Affected residents are primarily in the Clarksburg/Damascus area. If you live in this area, please confirm your collection day by visiting the County's [Collection Day Lookup](#)*.

*Please note your new day won't show until Saturday, December 4, 2021.

You will also receive a postcard like this in the mail.

Effective December 6, 2021
Your Recycling Day Will Change To
A NEW DAY
Please remember to have your
items at the curb by 7:00 a.m.
THANK YOU FOR RECYCLING!
www.MontgomeryCountyMD.gov/sws/

Montgomery County, Maryland
Department of Environmental Protection
Recycling and Resource Management Division
2425 Reddie Drive, 4th Floor
Wheaton, Maryland 20902

Questions? →

MC311
CALLING TO GO
www.montgomerycountymd.gov/311
Maryland Relay 711

Below are a set of FAQ's to help guide you through this change. You may contact MC311 by dialing 311 (240-777-0311) for further assistance.

My new collection day is earlier in the week and I did not know about the change? Will the collection crew come back?

No, because the collection trucks are busy collecting material for the current day, they are not able to leave their routes and return to the previous day's work. Please try to 'make it' until your next collection day.

What if I can't make it to the next collection day?

The County's [Transfer Station](#) is available for residents to drop off recyclables at no charge.

Why is my collection day being changed?

Because new homes have been built in your area of the County; collection days and routes have been reconfigured to improve efficiency and reduce emissions from collection vehicles.

If my new day is not convenient for me, could it be changed?

No, because it is very difficult to redesign collection routes, the County is not able to adjust them to suit individual preferences.

Will my recycling be collected at the same time each week?

The items need to be at the curb before 7:00 am the day of collection, because the collection days and routes are new, collection crews are adjusting to the changes so collection times may vary from the time that they use to collect before.

Will this be permanent? If not, how long will the change be for?

Although the change is not permanent; collection day changes are not expected to occur again for a few years depending on patterns of home building in your area.

Will my trash be collected on this new day?

There is no way for us to know. The change only affects your recycling collection day (Paper, bottles and cans, Yard Trim & Scrap Metal collections); Your trash collection day is determined by the trash hauler that you or your HOA have hired please check with them.

Do my neighbors also have my new collection day?

The collection day of your neighbors may also have been changed. But you may live near a borderline of a different collection area so their day may be different than yours. Your neighbors can verify their collection day by entering their address in the County's [Collection Day Lookup](#)*.

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Why wasn't I notified sooner?

The County notified affected residents with two postcard mailings the week prior to the change. Staff believed that earlier notices would have been forgotten by many customers.

Is information on the County's website? If so, what is the web address?

Yes, we have information on the website, and we will update that information during the week.

The web address is <https://www.montgomerycountymd.gov/sws/>.

How will this affect curbside exempt customers?

Residents who have received an exemption for taking their recycling to the curb may also be assigned a new collection day. But there is no change to the point of collection that was previously approved. Check the [Collection Day Lookup](#)* to determine your collection day.

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